

SCHHCC STAFF/BOARD MEETING
June 25, 2024, at 1:00 p.m., Hidden Cypress

In attendance: Brian Osgood, Kathleen Baine, Tom Lovelidge, Jim Bowden, Toni Valenstein, Susan Dobbs

President's Remarks: Brian Osgood,
Welcome to the June staff meeting. I'd like to remind everyone that the club is closed for the Fourth of July. We will not have the July Staff Meeting, as a summer break, so the next Staff Meeting will be on August 27, 2024. For those planning ahead, the club will also be closed for Labor Day, September 2th. Now down to business.

Secretary's Report: Kathleen Baine
We need a motion to approve the minutes of May 28, 2024. Motion made by Tom Lovelidge; seconded by Brian Osgood. Approved by all.

Treasurer's Report: Tom Loveridge
(published at the end of these minutes)

Social Committee: Diane McKinney
Diane told me she would not make today's meeting. She has made 2025 room requests for late April/early May for the volunteer appreciation party and early December for our holiday event. We won't get a response from Lifestyles until October on the requests.

SIG Reports

Apple: Noah Rosenstein/Toni Valenstein/Leslie Foster
Our committee met in May to begin planning for the Fall months. Catherine Tracy has scheduled a team to present in September and we have some exciting plans and speakers lined up for October and November. Suggestions are always welcomed.
All the Macs have been updated to the latest OS. New versions of Pages, Numbers, and Keynote have been installed. The macOS 15, Sequoia, now in beta,

will be installed this Fall when released to the public.

Genealogy: Jim Bowden/Susan Dobbs

Our next Genealogy monthly meeting will be the first THURSDAY of September 2024. We have changed our monthly meetings to the first Thursday night of the month starting in September.

Help sessions will continue to be the second and fourth Wednesday of the month. Susan will be doing an education session on Ancestry on July 17th.

We will be surveying individuals responding on the CC Survey about volunteering for the Gen SIG.

Computer Club Hour: Bill Altman

The CCH is on hiatus and returning in early October with the first presentation on Cybersecurity.

Facebook: [SCHH Computers, Tablets, and Smart Phones](#)

Microsoft: Dennis Shea/Maureen Kilcoyne

We are looking for presenters for the remaining three 2024 meetings.

Skywatchers: Jerry Jeffrey

I will not be at the staff meeting due to illness. Skywatchers' next meeting will be on September 10th. We are still looking for a leadership replacement.

Standing Committee Reports

Education: Mark Davis

I will not attend as my wife and I are traveling to Ohio. Our Free Summer Lectures/Classes Series begins the week of July 9, 2024, and ends August 30, 2024. We still need more instructors to fill in the offering this summer. This is especially true for Windows 11, Microsoft Office Products, Android Phones, Chromebooks, Macs, Apple Watch, and Apple iPad.

Facilities: Brian Osgood

We have put a new printer drum in the Brother printer on the left. They are

rated for 30,000 pages and the previous one had surpassed that. Our printers are getting used.

All but 4 of the PCs in the Open Room have recently needed to be signed back into either the Microsoft login account, or back into the Microsoft 365 (Office products) account.

Membership: Stu Mace

Currently there are 3,246 members of the Computer Club. During the past 30 days, 34 new members joined the club and 8 members renewed their memberships.

On June 17, 2024 an email letter was sent to 102 club members who use Spectrum's Roadrunner (rr.com) email service explaining the "Bounce Back" problem and asking them to complete a short questionnaire concerning their experience with Roadrunner. Copies of that email and the questionnaire are attached to these minutes.

To date, 25 members have completed the questionnaire with the following results:

- 10 received the most recent copy of the weekly Events Calendar.
- 15 did not receive the most recent copy of the weekly Events Calendar.
- 15 have alternate email addresses.
- 9 gave permission to switch to their alternate email address.
- 11 indicated that they are interested in changing email addresses.

For those members who granted permission, Roadrunner addresses have been replaced with alternate addresses in the club's listserv. The alternate addresses will be shared with the SIG leaders when all surveys have been returned and processed.

Because survey responses are still being returned, a follow-up report will be presented at the August staff meeting.

Monitors: Bertha Fudgen

Programs: Bill Altman

No programs for 2024-25 are planned as of yet.

Publicity/Communication: Bonnie Potter/Mark Davis

Bonnie continues working to refine the Homepage Quick Navigation graphic. She also designed a new summer graphic for Thursday's Education Announcement email.

Website Review/Revise Report: Mark Davis

The Website Review/Revise Committee met on June 17 to continue work on the New Website. Comments were shared from our May Board/Staff meeting. Changes have been made to the wording above the Quick Links. The committee is developing a Google Form to collect information from Members who volunteered to participate in additional surveys from last summer's survey. Inadvertently, I shared the Practice Website with Board members last week. I should have sent the graphic shared during the May Board/Staff meeting. The URL provided access to the Sub-Tabs that are in a developmental stage. These items are intended as placeholders as we move forward with the establishment of the proper links and information this summer and into the fall.

Walk-in Help Program: Catherine Tracy

As you know we always need more helpers. To that end, Toni put out a plug on Facebook and we received four names who expressed interest. Also, information was sent to the people who asked for more information on the survey. At this point, I have had no responses. Secretary's note: In the Sunday email that goes out to everyone, Brian will add a paragraph at the top requesting more helpers. He can probably use a portion of the email that Catherine sent to potential helpers describing helper activities.

Treasurer's Report Through items posted as of 6/24/2024

June's opening balance was \$32,428. Income for the period was \$1,472 made up of \$500 of membership dues, \$910 in education class fees and \$62 in open room cash. Facility expenses were \$3,377 made up primarily in Capital Equipment of \$3365 and a monthly subscription of \$12. Our ending balance for the month was \$30,130. Our \$20,580 CD matured on June 11th, providing an interest of \$421. We renewed it for 5 months at 4.4%.

 2024 Treasurer's Monthly Report

[June Income Expense Comparison by Category.pdf](#)

Old Business

New Business

Officers: Sherry, Mark and I will start working on a proposed slate of officers for 2025 to bring back to this meeting in August. I'm term limited, and John Meeker is term limited, so we will need some new faces on the board next year.

New Resident Orientation: Can we get a few minutes during orientation to describe the club and talk about our need for helpers? Kathleen has a contact at Palmetto Commons who will ask if this is allowed.

Notes for Helpers: Would it help to have notes or guidelines for helpers, especially information for new helpers?

Roadrunner email: We should probably write up some instructions for anyone who comes in asking how to move from Spectrum's Roadrunner email (which is being phased out) to another email server for Android and for Apple. Also write up how to forward old rr email.

Motion to adjourn the meeting by Sherry Conrad; second by Tom Lovelidge.

The meeting adjourned at 1:54 p.m.

Our next Board meeting is on the 4th Tuesday of August 27, 2024, at 1 PM at Hidden Cypress.

Secretary's Note: No meeting in July.

Respectfully submitted

Kathleen Baine
Secretary

Roadrunner Email sent on June 17, 2024

The Sun City Computer Club has determined that you and other members who use "Roadrunner" as their email provider may not be receiving all emails from the club. We would like to correct this situation so that you can take full advantage of the many programs and services of the club. Please help us work on a solution to this problem by filling out this survey form: [Click For Roadrunner Questionnaire](#)

Roadrunner email addresses end in [rr.com](#) and are hosted by Spectrum internet services. Unlike most other email providers, Roadrunner limits the number of emails that it will process from a sender or for a person receiving emails. For the Computer Club, and perhaps you, this means that the weekly Computer Club Events Calendar that is emailed each Sunday "bounces back" through our listserv and, therefore, is not delivered to you. This may also be blocking other emails from your friends and family, the Computer Club and other organizations.

There are also reports that Spectrum is easing out its email service, as Hargray did recently.

Our research indicates that this is a common concern for many clubs and organizations that send mass emails. Unfortunately, there doesn't seem to be a easy solution to the problem. It may mean that switching to another email is the only answer for you. If that is the case, and if you desire, the Computer Club will help you transition to a new email provider.

For assistance moving to a new email provider we recommended that you attend a regularly scheduled Computer Club "Walk-In Help Session". Help Sessions are held in the club room on Tuesdays 10:00 -12:00, Wednesdays 2:00 - 4:00, Thursdays 10:00 - 12:00, and Saturdays 10:00 - 12:00.

To better understand the extent of the Roadrunner (rr.com) problem we ask that you complete the attached questionnaire. Your answers will be kept confidential. Thank you in advance for taking the questionnaire.

[Click For Roadrunner Questionnaire](#)