SCHHCC STAFF/BOARD MEETING
May 28, 2024, at 1:00 p.m., Hidden Cypress

In attendance: Brian Osgood, Kathleen Baine, Jerry Jeffries, Dennis Shea, Mark Davis, Bertha Fudgen, Joanne Connell, Jim Bowden

President's Remarks: Brian Osgood,
Hello and welcome to May's staff meeting. The club-scheduled events are slowing down now that we are moving into summer. I'd like to thank all of our SIG and committee chairs for all of their efforts this past year. Your efforts are appreciated by our members. Of course, I also need to remind everyone that the fall season starts in 3 months. We will have a June Staff Meeting, but no Staff Meeting in July.

Let's get started.

Secretary's Report: Kathleen Baine
We need a motion to approve the minutes of April 23, 2024. Motion made by Mark Davies; seconded by Joanne Connell. Approved by all.

Treasurer's Report: Tom Loveridge
(published at the end of these minute

Social Committee: Diane McKinney

SIG Reports

Apple: Noah Rosenstein/Toni Valenstein/Leslie Foster

Genealogy: Jim Bowden/Susan Dobbs

Monthly meetings will resume in September. Help Sessions will continue on the 2nd and 4th Wednesday of the month from 6:30 - 8:30 p.m.

I would like to discuss the topic of bad emails kicking out of our LISTSERV and eventually dropping off the membership rolls. We are receiving an increasing number of emails with the extension sc.rr.com being rejected (rr is Road Runner, the mail server for Spectrum).

Question: Can we send individual emails to members with this extension type to request a change to a different email address so we can update the mailing lists?

(Brian) The list server's tech team response:

"1. Each bounce-back notification includes an attachment that tells you EXACTLY why the message was returned. For instance, crattycrofton@sc.rr.com was bounced because:
550 5.1.0 sender rejected. Please
see https://www.spectrum.net/support/internet/understanding-email-error-codes for more information. AUP#In-1310

If you go to that link and look up 1310 you'll see:
1300 - 1340
Spectrum limits the number of concurrent connections from a sender, as well as the total number of connections allowed. Limits vary based on the reputation of the IP address. Reduce your number of connections and try again later.

Basically, it's saying it limits how many server connections and messages per connection they'll allow to be received during a specified period. I can't control that since we have hundreds of lists, and even if I could they don't provide any information on what those limits are so I have no idea how to control the flow to sc.rr.com addresses. Normally, this would mean the messages would sit in the queue waiting until they will accept delivery, however, they appear to have their system to bounce those messages. Again, there's nothing I can do about that as those sorts of settings and decisions are out of my control.

2. As I've noted several times, the end users can resolve this issue by configuring their antispam settings properly and whitelisting the islc.net domain which should, AFAIK, bypass those sorts of limits.

3. I don't work for Spectrum and have no inside knowledge about what they may or may not be doing with those old email systems. I found articles doing a Google search that said they are discontinuing service and some that said they weren't. However, it's been my experience with big companies that

they don't like having multiple email domains (the old Davidson Cable davtv.com addresses for instance) or maintaining legacy email systems.

ISLC Technical Support"

Secretary note: The problem seems to be happening on the Sunday email sent to all members. Brian will test this by sending an all-club email sometime this summer on a Saturday to see if that makes a difference.

<u>Another topic</u>

I am also a member of the HHI Computer Club. Their membership payment form has this comment that our SCHH Computer Club should adopt.

<u>Waiver of Liability</u>

No warranty, expressed or implied, is offered on services rendered by Resource Center Volunteers. Any person who uses the Resource Center services agrees to release, indemnify, and hold harmless HHICC and its volunteers from liability for any claims or damages of any kind or description that may arise from any computer work performed on his or her computer, even if caused by negligence.

I have read and accepted the Waiver of Liability.   _____

(Your Signature accepts the waiver for all family members)

This sounds like a good idea for our club to adopt.

I will share the HHICC handout with our board to review and make other possible changes.

Secretary's Note: We will discuss again at our June meeting after we have thought about it more. Then we will decide to may put the new/renewing member application form in September, which is when renewals occur.

Computer Club Hour: Bill Altman

The CCH is on hiatus and returning in early October with the first presentation on Cybersecurity.

Facebook: SCHH Computers, Tablets, and Smart Phones

Microsoft: Dennis Shea/Maureen Kilcoyne
We are looking for presenters for the remaining three 2024 meetings.

Skywatchers: Jerry Jeffrey
Monthly meetings will resume on 10 September. We are still looking for a new leader for the SIG.

Thanks again to Mark Davis for taking on the room reservations submittal.

Standing Committee Reports

Education: Mark Davis
The Winter/Spring Semester ended on Tuesday, May 21st. In May, we offered eight classes. Total attendance for May was 74. The income was $350 as four members attended a free class at the beginning of the month. In April, we offered 17 classes. In March, we offered 12 classes. In February, we offered 17 classes, and in January, we offered nine courses for 63 class offerings. The total income for this semester was $3755. Thank you to all of our education volunteers behind the scenes, Class assistants, and Instructors. Summer lectures begin after July 4th.

Facilities: Brian Osgood

I think we are reaping the benefits of the upgrades we have been doing the last few years. Issues this last month have been minor.

We will continue to migrate the facility PCs from Windows 10 to Windows 11. Microsoft support of Windows 10 ends October 1925.

We did briefly discuss the Microsoft Copilot+ PCs and their Recall feature (this feature remembers everywhere you've been and done). We may purchase one later in the year, but there are doubts that we can make use of it privately. Deep Freeze can't deal with the cloud, my hopes are not high for it dealing with Recall. Time will tell.

Membership: Stu Mace

During the past thirty days, 76 new members have joined the club and 16 members have renewed their memberships. The total membership of the Computer Club is currently 3,206

Membership in the four SIGs is as follows;

Apple: 1,688
Microsoft: 1,298
Genealogy: 671
Sky Watchers: 397

Monitors: Bertha Fudgen
Sherry Conrad trained three new monitors in April and eleven new monitors in May. June training dates have been sent to more than 40 individuals who expressed interest in becoming a Computer Room monitor on the club survey. Monitor sign-ups have been filling up well.

Programs: Bill Altman
No programs for 2024-25 are planned as of yet.

Publicity/Communication: Bonnie Potter/Mark Davis
In May, Bonnie focused her efforts on generating numerous drafts of the new website's homepage. She is continuing to work on this project. Each draft requires her to start from scratch, which is very time-consuming. Bonnie is currently having a new Sticky Poster for the window next to our front door to replace the faded one. Her creativity and efforts are greatly appreciated.

Website Review/Revise Report: Mark Davis
Below is the current homepage of the new website being developed. Bonnie will be working to finalize this page in the next month or two. She will be increasing the size of the circles to accommodate the length of the word "Calendars" so it fits within the circle. Bud and Chris are now working on the sub-tabs, most of which will eventually be linked to Google Blogs, similar to what we currently use

for our SIGs on our current website. As we get closer to finalizing this next part of the new website, Brian will offer training classes for those who manage these Blogs.

Sun City Hilton Head Computer Club

Welcome to your Computer Club
Learning & Sharing Since 1996

The mission of the Computer Club is to provide our members the opportunity to enhance their knowledge of the latest computer technology our Club has to offer. Our fully equipped state-of-the-art facility, along with the many classes, lectures, special programs, meetings, equipment and so much more, fulfill this mission. Staying abreast of technological developments, through "Learning & Sharing" are continuing goals of the Computer Club!

Click On The Below Icons For Quick Navigation

Calendars

Classes

Join our Computer Club Here

SIGs

Help!

Contact Us	Quick Links	Resources
132 Del Webb Blvd.	Recycling	Meet the Board 2024
Bluffton, SC 29909		
Phone: (843) 705-5782	Community Member Website	Committee Chairs
E-mail:	Computer Club of HHI	Minutes
SCHHCCPresident@gmail.com		
	Suggestion /Questions	Treasurer Reports
Search	Monitor Problem Form	Club Bylaws
[Search]		FaceBook Page

At this time, I would like to make a motion to "Accept the design, colors, and navigation of the homepage."

Secretary's Note: After much discussion, the issue was not voted on. Mark will take back suggestions to the designers and we will review again.

Walk-in Help Program:

Treasurer's Report through April 23rd, 2024

➕ 2024 Treasurer's Monthly Report Through May 26, 2024
Income_Expense Comparison by Category - Year to Date.pdf

The opening balance for the month of May was $29,525. We received income in the amount of $3,585 attributable to membership dues collected of $1,645 and education classes of $1,790. We also had open room sales of $150. Expenses for the period were minimal. $233 in non-capital Hardware $167 for printing supplies and $61 for software subscriptions. We're ending cash available $32,648.

I would like to introduce a new report that is an income expense comparison year-to-date with the prior year. Because we do not have monthly budgets there is nothing to compare our data to until we get to the final month when we can compare it to the budget. I think this year-to-date comparison with the prior year will give you a little bit more insight as to how we are doing currently. Secretary's Note: In this report, Tom is changing the column heading **Variance** to **Remaining Budget**.
If I'm able to use my PC I will be able to show detail if there are questions about the numbers presented.

Old Business

Member Survey:

2024 Survey Results in Graphs & Charts: [Click Here](#)

2024 SIG Results Including Possible New Volunteers: [Click Here](#)

New Business

Lifestyles Required Room Reservation Forms (CA-115-R) and Room Diagrams have been completed by Mark for 2025 and reviewed by the appropriate stakeholder(s). Mark will submit these documents electronically to Lifestyles on Monday, June 3, 2024, at 8 AM. Hard copies will be submitted later that day.

Motion to adjourn the meeting by Joanne Connell; second by Tom Lovelidge.

The meeting adjourned at 3:00 p.m.

The next board meeting will be at 1:00 p.m. on June 25, 2024, at **Hidden Cypress.**

Secretary's Note: No meeting in July.

Respectfully submitted
Kathleen Baine
Secretary